

Service Animals

ONLY two types of animals qualify as a "service animal" under the ADA:

*Dogs

*Miniature Horses

ONLY when the need for a service animal is not readily apparent may you ask the following two questions:

*Is the animal required because of a disability?

*What work or task has the animal been trained to perform?

Please Note:

Service animals are NOT required to wear a vest.

You CANNOT request documentation to support the need. This includes medical documentation, dog documents and demonstrations.

Service animals are required to be:

*Individually trained

*To do work or perform tasks

*For persons with disabilities

*Tasks must be directly related to the disability

The animal needs to be under control of the handler - harness, leash or tether - and be housebroken.

Service animals are subject to local licensing, registration and vaccination requirements.

If an animal is excluded because it is "out of control", you must still give the individual opportunity to obtain all goods and services without the service animal.

Service-animals-in-training are not considered service animals for purposes of the ADA.