

# **Fort Dodge Public Library**

## **Homebound Patrons and Library Service**

### **General Policies**

Fort Dodge Public Library strives to provide all patrons with fair and equal access to library materials. Through our “Books on the Go” program, the library offers homebound services to patrons residing within the city of Fort Dodge who are unable to visit the library. Homebound is defined as being generally confined to one’s residence either temporarily due to illness, accident or surgery, or permanently due to disability, age, or other mobility issues.

A valid library account in good standing is required to participate in our “Books on the Go” program. If they do not already have one, homebound patrons must register for a library card. Arrangements for registration will be made based upon the patron’s situation. Permanently homebound patrons’ cards will be kept on file at the library.

Homebound library service is provided at no cost to the patron.

Homebound patrons are responsible for all library materials checked out to them and left in their possession. They will be charged for any materials that are lost or damaged.

Patrons requesting homebound services must provide a safe and appropriate environment for “Books on the Go” volunteers who make deliveries to their homes. Volunteers may choose not to enter a home, leave a home immediately, and/or recommend suspension of homebound service if any of the following conditions exist:

- Any person in the home presents threatening, obscene, or abusive behavior, language, gestures or images.
- Any person in the home harasses the library volunteer.
- Any person in the home is engaging in illegal activity at the time of service.
- Any person in the home is dressed in inappropriate attire.
- Any person in the home exhibits signs of illness that may endanger the health of the library volunteer.
- Any pets in the home pose a threat to the library volunteer.
- Any person is smoking inside the home at the time of delivery.
- The conditions of the home and/or property are unsafe or unsanitary.

Fort Dodge Public Library reserves the right to terminate this service to any individual who does not meet the terms and requirements as listed above.

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